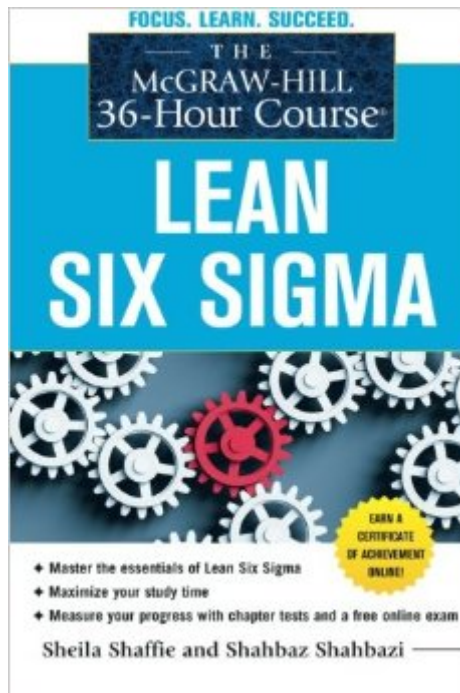


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# The McGraw-Hill 36-Hour Course: Lean Six Sigma (McGraw-Hill 36-Hour Courses)



## Synopsis

Use your next three-day weekend to develop valuable Lean Six Sigma skills With the integration of Lean and Six Sigma, businesses have a potent tool in the never-ending drive to deliver top-quality service and products. But you don't need to be a Black Belt to build quality and efficiency into all areas of your operation; you just need The McGraw-Hill 36-Hour Course: Lean Six Sigma. Sheila Shaffie and Shahbaz Shahbazi, leading Six Sigma experts and trainers, put you on the fast track to Lean Six Sigma expertise. Featuring a detailed overview of Lean and Six Sigma methodologies and case studies that demonstrate how to incorporate these principles, this guide will teach you how to: Deliver consistent customer service Reduce operational cost and risk Build and sustain a culture of continuous improvement Complete with exercises, self-tests, and an online final exam, The McGraw-Hill 36-Hour Course: Lean Six Sigma lets you energize your organization with the power of today's biggest breakthrough in business process improvement.

## Book Information

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Best Sellers Rank: #167,554 in Books (See Top 100 in Books) #37 in Books > Business & Money > Management & Leadership > Quality Control & Management > Six Sigma #55 in Books > Business & Money > Management & Leadership > Industrial #67 in Books > Business & Money > Processes & Infrastructure > Operations Research

## Customer Reviews

This book claims to offer a course on lean six sigma. It really does not cover the subject properly and is totally inadequate in the presentation. I was taking a LSS black belt course when I purchased the 36-hour guide thinking it would help a bit with understanding the subject and prep for the test. It did not.

This book is all you need to read if you want to get a comprehensive idea of what LSS is about, and be ready to dive into it in your professional life. Some people tend to make the subject overly complex, while in reality it's a clear method with a whole lot of common sense and data-driven decisions. Oh, and it's also not just for experts, Anyone can benefit from getting a grasp on the LSS way of thinking. You won't regret picking this one up for your LSS immersion.

Good for reading but none example to honor title it's not a course in reality, I cannot recommend it if you are looking to learn if you just want to read about the topic that's ok.

An easy read. Covers the basics.

Not as in depth as I would have liked but good for what it covered

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